


Parties to the Contract

1. Travel Agency	<h2 style="margin: 0;">TRAVEL CONTRACT</h2> <p style="margin: 0; font-size: small;">concluded according to Czech Act No.89/2012 Coll., Civil Code, and Czech Act No. 159/1999 Coll.</p> <h3 style="margin: 0;">FISHING 2024</h3>	 <p style="margin: 0; font-size: small;">ingol@ingol.cz www.ingol.cz</p>
<p style="margin: 0; font-size: small;">INGOL – spol. s r.o. Smetanova 2799, 76001 ZLÍN, Czech Republic Tel./Fax: +420 577 211 115, +420 577 018 514 IČ: 46900560 DIČ: CZ46900560 IBAN: CZ36 0300 0000 0001 5929 9630 (ČSOB) SWIFT: CEKOCZPP Facebook: Ingol</p>		

All trips organized by Travel Agency are fully covered by insurance according to Czech Act No. 159/1999 Coll. at insurance company Union pojišťovna, a.s.

2. Client	Phone no.		E-mail address	
Name		Date of birth		Passport no.
Home address				
Contract price	USD	Official price in a pricelist		
Destination	Mongolia	Trip code		
Camp		Term		
Accommodation type	Yurts	Food		full board on camp
Deposit:1000 USD		Balance:		Due to: 2024

Important part of this travel contract are also General Terms and Conditions of Ingol Travel Agency

Contract price includes: local flight-tickets in Mongolia(MGL), accommodation at camp in apartments or yurts (according to a camp), food (full board at camp), 1x common final dinner in Ulan Bator after arriving from the camp, fishing license, border permission, transportation by car to the camp and back, at camp Khanagai transportation of clients and baggage also by horses or raft-boats to the camp and back, guide is not included in the price, unless otherwise agreed and interpreter in Ulaanbaatar, guide at local (regional) airports, transportation and service at the airport in ULN, transportation to the hotel in ULN and within ULN, transportation by car along the river at camp (provided there are roads and the distance won't be higher than 50 km per day); The amount of the final price will be specified during its invoicing according to the current prices of the above costs.

Contract price does not include: international flight-ticket to/from Mongolia, accommodation in regional towns for the entire tour, accommodation in ULB, food for the duration of the trip outside the fishing camp, excess baggage fee on international flight, travel insurance, Mongolian visa (unless otherwise agreed), alcoholic and non-alcoholic drinks at camp; excess baggage fees at local flights in Mongolia (over 15 kg) including hand luggage, hiring a horse at camp (10 USD/day); extra fee for car transportation (unless otherwise agreed), a visit of a log cabin; tips to staff at camp, fishing guide only on request and for an extra charge - except from groups with a guide stated by Travel Agency, payments related to the restriction of the client's movement(eg isolation in a quarantine, detention in a designated facility), which will be applied in the visited country due to the client's infectious disease (especially Covid, Omicron, etc.) In a case when a client interrupts their trip for other than health reasons, is liable to pay all transport costs to Ulan Bator by themselves!

Further regulations:

1. The international flight-ticket is not included in the contract price and client has to buy it for himself or Travel Agency can arrange it for him. In case that client buys the flight ticket, he/she is obliged to send the copy of this flight ticket to Travel Agency at latest 10 days before departure. In case that client arranges an international flight-ticket by himself, Travel Agency is not responsible for any organizational problems caused by delayed, cancelled flight, loss of luggage. Additional cost for such problems pays client by himself. **Travel Agency** will help you to resolve this issue but no financial obligation results from Travel Agency to support the client during this process.
2. **Be CAREFUL, clients travelling with Aeroflot must get to the gate (flight departure) no later than 20 minutes before departure time! Otherwise they will not be allowed to get on board.**
3. **Be CAREFUL, if there is an offer in 2 or more separate tickets, then in the case of delayed or cancellation of any flight, the carriers do not take each other's responsibility and do not provide a free alternative. Travel for your own risk.**
4. Client is obliged to have a valid passport during the whole fishing trip. This passport has to fulfil all needs in the destination land - particularly the validity from entering the country - which means validity at least 6 months after returning from this country. Client is obliged to keep the toll, passport, health and other law rules of the destination country. Travel Agency is not responsible for consequences caused by not keeping these rules. Client is obliged to provide for himself the visa necessary for entering the country. Travel Agency can make visa on request for a fee 60 EUR (unless otherwise agreed). In this case, client has to send to Travel Agency following: valid passport (validity must be min.6 months after returning from Mongolia), 1x small photo, 1x filled in and signed application form, copy of travel health insurance, fee 60 EUR (cash), unless otherwise agreed. Travel Agency is not responsible when the Embassy declines to make visa to a client.
5. In case that client makes visa by himself, Travel Agency is not responsible when the client is not admitted to Mongolia because of any problems with visa.
6. **Food, drinks and accommodation in towns Moron, Bayan Olgii, Choibalsan etc. pays each client by himself.**
7. **Accommodation in Ulan Bator will be paid by a client. Travel Agency pays only one final dinner in ULN after arriving from the camp, even in case of longer stay in the capital.**
8. **Travel Agency is not responsible for possible changes in international flights (delay etc.) and local flights (cancellation due to the weather, delays, etc.). All costs which arise in such case (food, accommodation etc.) will be paid by a client, if it is not agreed otherwise. These cost can be put on insurance company or Airline Company. Travel Agency can help with providing of needed documents.**
9. **When the baggage is delayed at international flights, client can pay for extra transportation of baggage to the camp - the fee is 200-400 USD according to a distance of the camp from ULN. This cost can be also put on an insurance company or airline company. If client doesn't wish to pay extra fee for transportation of baggage to the camp, baggage will stay in the office of Travel Agency in ULN and will be returned to the client before his departure from ULN back home.**
10. **Client will pay all excess baggage over 15 kg at local flights in Mongolia (1 kg=1-2 USD***). Attention - also hand baggage and fishing equipment are included in 15kg!**
11. The terms of fishing trips are scheduled long time in advance. These terms can be changed a little bit due to the flight companies (especially local flights in Mongolia). Travel Agency is not responsible for these changes, but Travel Agency gives a notice to a client in advance and offers a term and program adjustment. Travel Agency reserves the right for term changes due to Mongolian flight schedule. **A journey from/to Moron can be replaced by a coach when domestic flights are cancelled.**
12. Client is obliged to pay the deposit on time and also to pay the balance due according to the Payment Plan.
13. Travel Agency reserves the right for audio-visual production made during the trip. Clients are not allowed to provide those productions for commission to the third party without Travel Agency approval.
14. A visit of a log-cabin under camp Khanagai - the price is specified by an agreement with Mongolian guide; but minimal charge is 60 USD per person and day; a trip by a raft-boat from camps Tengis and Khanagai down the river cost at least 10 USD per person (transportation of raft-boat back to the camp).

*** All information about prices written in points 1-13 are only informative and are valid in year 2023, in 2024 the prices might be changed.

Client is hereby obligatorily applied for a trip mentioned above and he claims that with regard to a special character of the fishing trip he participates in this trip at his own risk and at his own responsibility with all possible law consequences. Client was instructed about the safety rules, and he is obliged to keep these rules during the trip and he promises to use a life-jacket in boat or raft-boat at all times and when riding a horse he promises to respect the advice of Mongolian guide and keep safety when riding a horse. Client claims, that he carefully read and that he agrees with the program and price conditions of the trip, which are binding. Client got acquainted with conditions of cancellation of this travel contract and also got acquainted with a cancellation fees policy. Client claims that all obligatory data given by him in this travel contract are truthful.

INGOL spol. s r.o.
Smetanova 2799, 760 01 ZLÍN
DIČ: CZ48900560

Assistant : Soňa Dulovcová Pola,

Date; signature of a client

General Terms and Conditions of INGOL - spol. s r.o.

1. Client possesses valid travel documents (passport validity has to be at least 6 months after returning from the trip).
2. Client has his own travel insurance for the period of the trip, arranged before departure, including in particular trip cancellation insurance, medical expenses insurance, luggage insurance, liability insurance for damage to health, property and legal representation, accident insurance.
3. Client is in appropriate health state - especially at fishing and touristic trips to Mongolia, where the standard health care is not provided, it is in client's interest to check his own health state and to arrange health insurance for travelling. If the client does not do this, he is responsible for all cost which will be necessary for possible treatment.
4. Client will keep safety when fishing - especially wearing of life-jackets by transportation in a boat or raft-boat and using wading sticks while fishing.
5. Client was instructed before the signing of this contract about the fact that according to the Mongolian law no. 79 from the year 2008 point 17.9 the fishermen are not allowed to use treble hooks when fishing for taimen; fishermen are only allowed to use single hooks without barb. Fishermen are not allowed to use live baits (mice, etc.), they are allowed to use only artificial baits. After catching the fish and eventual photographing, taimen must be immediately given back to the water unharmed!
6. **Price:** The price will be paid in the form of deposit and surcharge. Client is officially entered by deposit payment (1000 USD) and signing travel contract. If client withdraws from contract in 90 days before departure, will be charged by 50% of his deposit even in a case of health problems, unless otherwise agreed. Client can cover those costs by insurance in advance. If client finds a substitute, will receive all amount of his deposit. The price of services is arranged based on individual demand of the client by an agreement between the client and Travel Agency. If there is any change (in period from the contract signing until 21st day before beginning of the trip) which will lead to price increase (e.g. especially changes in the flight-ticket price, accommodation price, fees etc.) The TA is entitled to unilaterally negotiate the relevant amount to specify the price of the tour, however, by a maximum of 20% of the final price of the tour without an international ticket. Travel Agency is obliged to inform client about this price change and contract price increase in a written form. The client undertakes to pay the specified price of the trip to the travel agency. If there are circumstances in which, during or possible consequence could not Travel Agency prevent or circumstances that are the customer, based on which the customer does not fully use the paid service, the customer is not entitled to a refund of the price or discount on the price. The specified balance (surcharge) has to be paid on the basis of a travel agency invoice by a client at latest 45 days before the beginning of the trip. In case there is a delay in payment, the client must pay a fine, which is 0,1% of the balance due amount for every day of delay.

Client has a right to cancel the travel contract before the beginning of the journey – by written form only.

If client cancels the travel contract in a time period shorter than 90 days from the beginning of the trip, he is obliged to pay to Travel Agency these fines:

89 - 45 days before departure	100% of deposit paid by client
44 - 30 days before departure	75% of the whole contract price
29 - 0 days before departure	100% of the whole contract price

Cancellation fees will not be applied in these cases (only 50% of deposit):

1. In case that Travel Agency changes terms.
2. In case of severe illness of client (doctor document needed) or in case of death of a family member.
3. In case that client finds alternative person instead of himself (at latest 30 days before departure).

Attention - in case that there is a cancellation from the client from the cases written above and the period is shorter than 5 days before departure, the contract price will be charged in whole amount! In case that client gets from Travel Agency a discount higher than 5%, he will be given back only financial means for unfulfilled services above the discount amount, which the client got.

At least 30 days before beginning of the trip client can inform Travel Agency that he found an alternative person instead of himself. This change has to be given to Travel Agency in a written form. This alternative person becomes a client of Travel Agency by the day of receiving the document. This document has to include an affirmation from a new client that he agrees with a travel contract and that he meets the conditions for participating in the trip.

In case that a client has ordered drinks for camp, and he will cancel the trip, he is obliged to pay the whole amount for ordered drinks or he can sell these drinks to other fishermen in his/her group so that Travel Agency receives the money for these drinks.

Modification of agreed services

Although our journeys are prepared with big care several months in advance, some inevitable modifications can happen. Travel Agency reserves the right of such modifications, which can happen in case of bad weather, technical state of airplanes (substitution of air transportation by terrain cars is possible), changes in fishing places, changes in accommodation type etc. Travel Agency will provide suitable alternative, which will not be additionally charged to the client. Travel Agency is not responsible for any loss caused by changes in services if these changes were caused by a client or the third party, which is not related to providing services and also if such changes are unpredictable or unavoidable due to vis major. In exceptional cases the fishing camp (yurts) can be moved for a special fee to another place. This can always happen only after agreement with Travel Agency or Mongolian company Ingol Zoloot delegate!!

Claims

Complaints to the fulfilment of the agreed services may be applied to a representative of Travel Agency (group leader) on-site tour in written form. And this can be confirmed by representatives of Travel Agency in Mongolia. This confirmed claim is needed to be send to Travel Agency right after returning to the Czech Republic within 14 days from the end of the tour.

This travel contract is printed in two same pieces, one of which gets each part (one for client, one for Travel Agency). When signing this contract, client got a certificate about insurance for case of bankruptcy of Travel Agency (shown below).

The Client undertakes, at his own risk and expenses, to comply with all regulations of the Mongolian State and the air carrier currently established by them before the start of the journey to enter the territory of Mongolia and to bear all costs in case of non-compliance with these regulations.

If the client doesn't pay the TA the invoiced surcharge for the trip no later than 45 days before the scheduled departure, the obligation under the contract expires on this date. If the client doesn't pay the TA the invoiced surcharge for the trip no later than 45 days before the scheduled departure, the client will pay the TA a contractual penalty in the amount of the advance payment.

Personal data protection

You can find more information about processing of personal data in Privacy Policy at www.ingol.cz and in the Information about personal data processing.

Insurance company: Union, a.s., Karadžicova 10, 813 60 Bratislava, Slovak Republic, Tel: +421 22081 1811

IČO: 31 322 051, DIČ: 20 20 800 353;

Insurance contract no. 11-65283

Obligatory insurance of guarantee for case of bankruptcy of a travel agency.

Obligatory insurance of guarantee for case of bankruptcy of travel agency is arranged according to a law no.159/1999 Coll.

And this insurance relates to:

- transportation from trip destination to the Czech Republic, if the transportation is included in the trip price
- paid deposit or whole amount if the trip was not realized
- the difference between paid price of a trip and the price of partly realized trip,

The insurance is valid only for trips bought or realized in term from 1.1.2024 until 31.12.2024.

The insurance is limited by amount of 3 000 000 CZK.

Client can apply for his claims (in case of insurance event) at the address shown above or on a telephone number of Union Insurance Company and namely until 30 days at latest from the day of supposed trip ending.

I have read and agree with all above written terms and conditions of INGOL - spol. s r.o.

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